

July 1, 2009

## Faronics Power Save and Deep Freeze

ERAC has revised and extended its agreement with Faronics. The agreement now runs through to June 30, 2010 for Power Save and Deep Freeze; both Windows and Mac versions are available. BC Hydro will rebate \$6 per Power Save license through their eCatalog program, reducing schools' net purchase cost.

### Summary

Products covered:

- Power Save for Windows and Mac
- Deep Freeze Enterprise
- Deep Freeze Macintosh Version 3.0

### Timelines

**July 1, 2009 to June 30, 2010**

### Pricing

Members please login for pricing details

### Details

#### Information to Note

- This agreement is only for the Enterprise editions of Deep Freeze and Power Save.
- This agreement is valid for new orders only. This includes either additional licenses for districts that are currently using Faronics utilities, or new licenses for districts that have not previously purchased from Faronics.
- This agreement is not applicable for upgrade licenses for those districts that are already running on older version of our utilities. Districts with this need should contact Faronics directly for conversion prices.
- Maintenance must be purchased for the initial year, as part of the agreement.
- Maintenance on software ordered on this agreement will start on the day of purchase. If districts want to continue with the maintenance plan and harmonize the renewal dates to match other licenses they must contact Faronics directly.
- District/schools will pay Faronics directly and Faronics will invoice district/schools.
- Product will be shipped directly from Faronics to districts.
- Support issues will be handled by Faronics, not ERAC.
- The Maintenance Package ensures that you receive Premium Technical Support and updates.
- The Maintenance Package includes the following benefits and resources:
  - **Premium Technical Support:** Unlimited toll-free phone, fax and e-mail support for your organization's technical employees.
  - **Software Assurance:** Automatic access to the latest software updates for all licensed units, including major version upgrades.
  - **Volume Protection:** Guaranteed volume-level pricing for additional licenses based on previous purchases that are still under Maintenance.

- **License Conversion Pathway:** Conversion of existing licenses to a different product edition at economically viable prices.
- **Faronics Labs Membership:** Faronics Labs offers continual download access of the latest version of your product(s), account history overview, community forums, news, Faronics product previews, and much more.

#### Ordering Info

#### Placing Orders

1. Contact Justin Payeur at Faronics via the contact information below to discuss your district/school's needs
2. Product will be shipped directly from Faronics to districts/schools
3. Faronics will invoice districts/schools directly
4. District/schools will pay Faronics

#### Contact

**Faronics:** Justin Payeur at 1-800-943-6422 ext. 4012 or locally at 604-637-3333 ext. 4012 or by e-mail at [justin@faronics.com](mailto:justin@faronics.com)

**Faronics Technical Support:** (800) 943-6422 Monday - Friday 7:00am – 5:00pm except statutory holidays

**ERAC:** [info@bcerac.ca](mailto:info@bcerac.ca) or 604-713-5920